



HEARTBEAT of SVC

NEWSLETTER OF THE SUSQUEHANNA VALLEY CHAPTER of AHDI
AUGUST 2009

UPCOMING EVENTS

SVC-AHDI - Educational and Business Meeting- September 12, 2009, at Hershey Medical Center, Hershey, PA. 9:30 a.m.

PA-AHDI – PA-AHDI Annual Meeting – October 16-18, 2009, Lancaster County Convention Center, Lancaster, PA

SVC-AHDI - Educational and Business Meeting – December 12, 2009, at Lancaster General Hospital, Lancaster, PA. 8:30 a.m.

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President's Message

Kevena Espinoza, RMT



Well, it's the end of summer, which means that it's time for Back to School. There are all kinds of sales and deals available to send you to school in style.

In the medical transcription field, there are deals as well. AHDI has several study courses and continuing education classes or webinars available, and members can get 20% off from Stedman's products. Many transcription schools have certification prep classes available to make preparing for the CMT or RMT easier. We have a local Certification Connector to help answer any questions you may have about studying for certification as well.

As MTs with a lifelong love of learning, going back to school can give us a boost as we gain more knowledge and then share that knowledge with others. So let's 'Go Back to School' whether we go through formal studies or obtain continuing education credits.

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A First Timer's View of ACE

by Aileen Burnett

As a first time attendee to ACE, I would have to say that it was an awesome experience. Looking over the schedule of speakers, it was sometimes very difficult to decide which session I really wanted to go to because they all sounded so interesting and relevant to my career.

The first keynote speaker was Donna Hartley who spoke of her ordeals in life and how she has turned her outlook on life in a new direction and a more positive way. Sitting there listening to her speak, I could put myself in her shoes at times throughout her presentation. It gave me a great deal to think about and how I want lead my life. The sessions I chose to attend focused on speech recognition technology and editing, communication, ICD-10 upgrades, and dental forensics.

After each session, I could feel myself become more empowered to uphold the standards of practice held for MTs. On the second day, the exhibit hall opened and you would have thought there was a sale at Macy's the way everyone ran into the hall. Quite an experience! I tried to stop at each of the vendor booths but sometimes it was impossible due to the crowds. It was interesting to see the new technologies, new avenues for learning and credentialing and, of course, those looking for jobs. While at the expo hall, I had the chance to meet with some of the staff from AHDI and learn of new classes they were working on. I was able to sign up for a Speech Recognition certificate program that AHDI is working on with 3M and being taught through TRSi that will be scheduled for the fall.

The state had a table promoting our fall meeting that was staffed by Marlene, Judy, Carol, Linda, Patty and me. We were raffling off either a handmade quilted table runner or a gift certificate to the Lancaster Marriott. We had plenty of people stopping at our booth for Hershey chocolates!

The evening activities were always fun. The first evening was the First Timer's Welcome and line dancing followed by a band and hors d'oeuvres.

On the second evening, AHDI and Stedman's hosted a Scrabble party which turned out to be a lot of fun. Carol and I won the game by just one point.

On Friday night, Judy, Patty and I went to the Grand Ole Opry for a great show.

Saturday evening was the Integrity Awards which was set up as if you were attending the Oscar's, including the red carpet. It was an exciting evening because Pennsylvania was nominated for the Membership Impact Award which I am proud to say that we won. Patty accepted the award on behalf of the state. Following the awards ceremony, we were invited to the nightclub for refreshments.

Looking back at the overall experience, I am so glad that I attended. I left ACE with a renewed energy and knowledge that will give me the motivation I need to follow through to obtain my credentialing. I am looking forward to attending ACE next year in Texas.



SVC June 2009 MEETING UPDATE

The Highmark Caring Place

by Angie Reinhart

The SVC meeting was held on Saturday, June 13, 2009, at Highmark Caring Place. What a remarkable facility this is. Our first speaker was Gerald Gaugler, MS, Education & Outreach Coordinator, Child Grief Specialist at Highmark Caring Place. He spoke to us about grief and what it looks like in children vs. adults. He gave us a statistic that “1 out of every 20 children will have a parent die before they graduate high school”. This statistic is very scary to me, being a mother of two young boys. I cannot imagine losing either one of them, or having them deal with grief on their own. My husband, Rick, is also a part of this statistic, as he lost his father at the age of 16. Unfortunately, he also lost his mother in a tragic car accident in December of 1995. Rick was only 22 years old and now he was completely on his own. I wish there would have been a place like the Highmark Caring Place at that time.

During our time at Highmark Caring Place, Mr. Gaugler showed us a very touching video and took us on a tour of the facility. He showed us the different rooms that children of various age groups go to, to be able to express their thoughts and feelings. They are also able to play games, do crafts or just hang out with other kids. It is a “safe” place for them. The walls of Highmark Caring Place are covered with beautiful quilts that the children made in remembrance of the loved ones they lost. The Highmark Caring Place is an essential community resource that offers services at NO CHARGE! Since the opening of the Caring Place in 1997, the program has served more than 30,000 family and community members. You can find additional information about Highmark Caring Place on their website at www.highmarkcaringplace.com or by calling 1-866-613-4673.

Exploring Medical Stenography

by Mary T. Sanders CMT, AHDI-F

On June 13, 2009, the Susquehanna Valley Chapter of AHDI met at The Caring Place in Lemoyne, PA. One of our speakers was Candis Bradshaw whose topic was *Exploring Medical Stenography*. Candis is a graduate of Court Reporting Institute of Dallas, Dallas, Texas. Her goal was to show us how a steno machine works, how stenographers take down testimony so fast, and how medical transcriptionists can use this technology to help increase their productivity. Wow – that was a formidable undertaking!

She was certainly successful in the first two parts of her mission. However, from the very beginning of her presentation, most of us were overwhelmed at the complexity of the short forms and at the intricacies of the process. I have often heard it said when in the company of a group of MTs that our minds all work the same way, we are wordsmiths to the nth degree, and we are perfectionists. I think this must be the same for stenographers – their minds must all work very similarly, but definitely differently from an MT's mind! The short forms used in stenography are VERY, VERY unlike the short forms we use. Our short forms vary greatly from person to person in the MT industry; but when I looked at the shaking heads and wide-open eyes of the MTs around me that day, I was convinced that most of us thought we would have a great deal of difficulty grasping this technology.

Having said all that, I also know that we tend to not like change. Therefore, if we would actually pursue this technology and learn it thoroughly, we may very well find that we increased our productivity and actually loved this new way of doing our jobs!

Candis certainly seemed to have a very clear and thorough knowledge of the subject, and it is obvious that stenographers do a fantastic job of taking court notes efficiently and accurately. I would be very interested in hearing from someone who has actually made use of this technology in a medical transcription position and has benefited from that transition. Maybe we could pursue that as a future topic for discussion.



Please Pass the Kleenex!
By Judy Lichtenberger, CMT, AHDI-F

I have been to many continuing education opportunities over the years. Some touch your heart as well as your brain, as much medical information is not just information, it is the story of someone's life and how disease or drugs or accidents have changed their life. Their stories can be very inspiring to the audience as you see how they overcome a myriad of issues, some medical, some social, and some just a discussion that goes on in their mind as they adapt to a new normal state of being. Well, a recent continuing education session brought the connection to a new level and merged information with emotion – and plenty of Kleenex!

I got up early on a Saturday morning to travel to central Pennsylvania for a meeting of the Susquehanna Valley Chapter of AHDI. The meeting was held at the Highmark Caring Place, a center for grieving children, adolescents, and their families. The first speaker was Gerald Gaugler, MS, education and outreach coordinator, whose topic was "Children and Grief." Holding the meeting in the facility, actually sitting in the same room used for the larger meetings, and reading the pledge on the wall raised our awareness in a unique way. The pledge reads "I am here for you. You are here for me. We are here for each other." Simple but powerful words to a child who may feel alone in their grief experience before coming to the Caring Place.

To learn that 1 in 20 children lose a parent by the time they graduate high school was a shocking statistic. Add to that the fact that most children suffer the loss of a loved one or acquaintance during their childhood leads to a lot of grieving children. Research shows that children grieve, albeit different than adults, and they often take their cues from how to grieve from those adults around them. The Highmark Caring Place is a program available for children and adolescents to age 18, accompanied by at least one adult, to help them through the grieving process. More typical programs for this age group are drop-off, children only, and have time limits on the time they are allowed to be in the program, typically 6 months to 2 years after the death. Not so with the Highmark Caring Place...like adults, children may experience grief at various times in their childhood, not just in the initial 2 years.

As grief does not come with an end date, the children are allowed to enroll at any time, continue in sessions for as long as they need, or even after a period of time away.

Remarkably, the Highmark Caring Place has no fee for participants, nor do they take insurance. A full 85% of their funding comes from Highmark Healthy 5, an initiative of the Highmark Foundation. Hundreds of volunteers assist a relatively small group of employees to help the hundreds of people who have passed through the doors of this one location. We were given the opportunity to tour the facility, go into the age-specific breakout rooms and adult rooms, while learning more about how the center is able to meet the varying needs of the children, adolescents, and adult caregivers through art, music, drama, even air hockey! Quilt squares are made as a remembrance, which volunteers later sew into large quilts to hang in the halls of Highmark Caring Place, a living testimonial to the love and healing. The facility is welcoming, practical, safe, an obviously caring place, appropriately named.

After the program director gave his presentation on the facility, he did something I have never seen in a continuing education meeting – he passed around multiple boxes of Kleenex and told us we may need them for the next portion of the presentation, a video of children and adults talking about their experience. It touched my heart to hear their honest words describing their loss as well as their healing, and the Kleenex was definitely needed. One child said it all, “Thank you for teaching us to love from our whole heart again.” Advance magazine blog 7/1/09



SVC-AHDI social events for 2009

August 29th SVC-AHDI board meeting –
Everyone welcome to attend

September 12th SVC-AHDI chapter meeting
We will have a chapter fundraiser around this time

October 10th- possibly get goodie bags packed for PA-AHDI meeting or other- TBA

October 16-18 PA-AHDI meeting in Lancaster

November 14th- outlets before Christmas??

November- Elections for SVC-AHDI officers for 2010-2011.

December 12th- SVC-AHDI chapter meeting- Lancaster General Hospital

Don't forget to renew your membership through 2010

For more info, e-mail Kevena Espinoza, RMT-
mtkevena@yahoo.com with RE: SVC-AHDI in the subject line



WE ARE ON THE WEB AT:

<http://www.pa-ahdi.org/svchome.html>

**Join us on Facebook at the
Susquehanna Valley Chapter of
AHDI**



**SUSQUEHANNA VALLEY CHAPTER MEETING
SEPTEMBER 2009**

Join us for our next meeting on Saturday, September 12, 2009, at **9:30 a.m.** at Hershey Medical Center Biomedical Research Building, Penn State Medical Center Campus, Medical Center Drive, Hershey, PA, 17032.

Please pass this meeting notice along to your colleagues who may like to attend. This meeting is not just for medical transcriptionists. Nurses, HIM professionals, and other healthcare professionals are welcome!

9:30 a. m. to 10 a.m.	Networking	
10 a.m. to 11 a.m.	Brittany Myers, Certified Massage Therapist	
“Massage Therapy”		1 CEC
11 a.m. to 11:45 p.m.	Massages, Lunch Break and SVC Update/business meeting/Door prizes (We will be ordering lunch in)	
1 p.m. to 3	Kelly Eshelman	
“GIFT OF LIFE”		2 CECs - Clinical Medicine

Chapter members: No charge.
Nonmembers: \$10.

For directions, click on <http://pennstatehershey.org/web/guest/home/aboutus/maps/pennstatehershey>

Please RSVP to Kevena Espinoza, RMT, SVC President, at mtkevena@yahoo.com

Lab Lingo: Hemoglobin and Hematocrit

by Bethany Chmil

Q. What is hemoglobin?

A. Hemoglobin is an iron-containing protein. It is one of the major components of red blood cells (RBCs) and is used to carry oxygen throughout the body.

Q. What is hematocrit?

A. It is the percentage of the blood that is made of RBCs.

Q. How do they measure hematocrit?

A. Modern analyzers don't actually measure this—they calculate it based on the size and number of RBCs. The "old-fashioned" way is to fill a capillary tube with blood, plug one end, and centrifuge it (think washing machine on spin cycle.) This rapid spinning separates the relatively heavy RBCs to the bottom, and then the percentage can be easily measured.

Q. What is the relationship between hemoglobin and hematocrit?

A. As a general rule (assuming the patient has normal RBCs), when you multiply the hemoglobin value times 3, that result will be within 3 of the hematocrit. For example, if hemoglobin = 12, $12 \times 3 = 36$, so the hematocrit will be between 33 and 39. [This is a *great* tip when you can clearly make out one dictated value, but are up in the air between a couple numbers for the other value.]



RSS: What It Is and How It Can Increase Your Productivity

by Candis Bradshaw

You probably have seen a little orange symbol with "RSS" or "XML" on some websites. Sometimes you may see a symbol with an orange background and a white satellite icon. These little buttons are changing the way people read news and updates from their favorite websites, and it can help you be more productive and spend less time on the Internet.

What is RSS?

RSS stands for "Really Simple Syndication," and it allows website content to be delivered directly to you. Most commonly, RSS is used to distribute news headlines on news websites, such as FoxNews, CNN, NPR, or the New York Times, but it is also used by bloggers and forums to inform readers of new content.

RSS feeds require the use of an RSS reader, or news aggregator. You input the RSS feeds you would like to follow into the RSS reader by either subscribing to the feed from the Internet or manually typing in the URL for the feed. After you input a feed and open the RSS reader, the RSS reader automatically searches for new content on the inputted websites and shows it to you in one place. Instead of visiting each and every website to see what has changed, you can simply open the RSS reader and view the new content.

Sometimes RSS feeds only contain short summaries of the article, and then the user is required to click on the headline to view the entire article. However, some RSS feeds provide the entire article so you don't have to visit the website to view it.

How can this save time?

Say you visit three news websites and two blogs every morning. Currently you have to visit each website individually to view the new content. Sometimes when you are at a particular website, you must click on various subheadings (such as the business or tech section) to find “fresh” news stories. Viewing each website takes much longer than reading the “fresh content” in an RSS reader.

With RSS, you open the reader, and voilà, the new content from each of these five websites is at your fingertips! RSS is like a newspaper in that you do not have to read every single article. Simply skim through the articles and read what interests you.

Although RSS can help everyone save time, it can especially help captioners who report the news and CART writers to be quickly familiarized with the news (and the spellings of people in the news).

What do I need to view an RSS feed?

An RSS feed must be read by a program. There are two basic types of RSS programs:

- *Web-based RSS readers:* Google Reader, Bloglines, and Net Vibes are three popular web-based RSS readers. These are websites for which you sign up (usually free). After inputting the various feeds into the web-based RSS reader, you can easily track new content on your favorite websites from any location.

Feed Journal is another web-based RSS reader which amalgamates all your RSS feeds into an “RSS newspaper,” which you can read online or print to read later.

- *Software-based RSS readers:* Software-based RSS readers are programs installed on your computer. Three basic categories include programs specifically designed to read RSS feeds (e.g., Great News, AmphetaDesk, or FeedDemon), e-mail programs which have RSS capabilities (e.g., Mozilla Thunderbird), or programs built into operating systems or Internet browsers (e.g., live bookmarks in Mozilla Firefox or the RSS reader built into Vista).

Which type of RSS reader should I use?!?

If you travel frequently or do not use the same computer all the time, a Web-based RSS reader would best suit your needs. However, since I only use two different computers, I use a software-based RSS reader, Great News. I have it installed on both computers, and to keep the feeds current on both computers, I export my feeds from my desktop to my laptop every month.

Just like any other software product, you need to find the one that best suits your needs and tastes. Try out a couple and see which you like the best.

Why is RSS better than subscribing via e-mail?

RSS organizes all the news items and gives you one easy place to access them. E-mail subscriptions to new content are delivered directly to your e-mail box. Most people read new e-mails as they come in, which distracts you from your work. With RSS, you can read new content anytime you want and have one less distraction in your day.

Once I have selected the reader, how do I add a feed?

Feeds can be added in a few ways:

- Type the website for which you want to find an RSS feed, such as www.npr.org. When I did this, Great News found all the RSS feeds from that website and gave me a list from which I could choose.
- Look for “RSS,” “XML,” the orange symbol with a dot and two semi-circular lines, or “News Feeds” on a particular website. If you cannot find any of these symbols, search for “RSS” or “news feed” in the search box on the website. When you find the feed, click on how you wish to subscribe to the feed. (Most sites give the option to subscribe using specific RSS readers or by viewing the RSS feed directly so you can manually input the feed into your RSS reader.) After clicking on this link, the feed should be added to your RSS reader.

- Use the search options within your RSS reader to find feeds. Bloglines has a list of popular feeds sorted by topic.
- Google “Best RSS feeds.”

Though RSS is a fairly new technology, jump on the bandwagon and start using it today. Doing so will cut down the amount of time you spend on the Internet and increase your productivity dramatically.



ATTENTION RMTs

During a recent webinar given by Kim Buchanan, CMT, AHDI-F, about the recertification process for Registered Medical Transcriptionists. There were a lot of questions regarding this as the first round of RMTs are coming due. For more info: <http://www.ahdionline.org/scriptcontent/rRecertification.cfm>



WANTED- Things that you happen to run across at work... bloopers, new products, new medicines, and articles for insertion into the November newsletter. Items are due October 24, 2009.

WANTED- SVC Newsletter Editor- Position requires meeting the newsletter deadline 4x a year and being involved at a local level, i.e., coming to chapter meetings, garnering ads, and keeping up-to-date on events. Please contact Kevena Espinoza, RMT at mtkevena@yahoo.com if you are available.



PA-AHDI WINS THE FIRST AHDI MEMBER IMPACT AWARD AT THE
ANNUAL MEETING
IN NASHVILLE!!!



**We will be having a fundraising event to benefit the SVC-AHDI coming soon.
Watch for more information.**



ATTENTION EVERYONE!!!

The Susquehanna Valley Chapter of AHDI has the privilege of gathering the goodies for in the registration bags at the PA-AHDI meeting in October of 2009.

On the page below you will find a letter that you can print and fill out as you go to different businesses and organizations in the area for donations (gift cards (Target, Giant) pads of paper, pens, food (snacks or other products from that business, etc).

If you have further questions, please email Kevena Espinoza, RMT at mtkevena@yahoo.com with PA-AHDI Goodie Bags in the Subject line.



Date

Dear

We have a fabulous event being planned for this fall. The Pennsylvania Association for Healthcare Documentation Integrity, formerly the Pennsylvania Association for Medical Transcription, will be holding our 21st Annual Meeting & Educational Conference at the Lancaster County Convention Center October 16-18, 2009.

Our event, "A Quilting Bee of Knowledge" promises to be a great time of learning, networking, socialization, and relaxation. We are anticipating some outstanding speakers and our planning committees are "buzzing" in anticipation of making it a great conference.

Last year we had approximately 150 attendees and we are anticipating approximately 200 this year - a large event, indeed, with opportunities for education, networking, and great memories. We try to make it better every year.

As part of our meeting we are asking for donated items for our meeting. Your company would be recognized in our program, as well as in our state newsletter after the meeting. This has a distribution of hundreds and is put on our web site as well at www.pa-ahdi.org.

Please contact me if you have any further questions.

Sincerely, *(Your name, address, etc.)*



21st Annual PA-AHDI Meeting A "Quilting Bee" of Knowledge

October 16-18, 2009
Lancaster, PA

*Marriott Lancaster at Penn Square
and Lancaster Convention Center*

Scheduled Speakers

Daniel Weber, M.D. – Director of OB/GYN for Family and Community Medicine at Lancaster General Family & Community Medicine Residency Program, In House OB/GYN Consultant for PA Dept of State, and OB/GYN Medical Director for Pa Dept of Public Welfare

TOPIC: Jewish Genetic Diseases: A prenatal prospective



Lawrence P. Levitt, M.D., neurologist and Co-Author of "The Man with the Iron Tattoo: What Our Patients Have Taught Us About Love, Faith, & Healing"
John E. Castaldo, M.D. & Lawrence P. Levitt, M.D., Authors

"The doctor is seized by fear and runs as fast as he can from his hospital office to the MRI suite a few hundred yards away. If he doesn't get there in time to stop the imaging test, his tattooed patient will likely die-and his fine medical reputation will be in jeopardy."
That's only one true story in this riveting book about life and death lessons two accomplished doctors learned from their patients, not from medical school.

Nicholas L. Rider, D.O., Clinic for Special Children

TOPIC: Maple Syrup Urine Disease

The Clinic for Special Children is a non-profit medical and diagnostic service for children with inherited metabolic disorders in Lancaster County, Pennsylvania. The clinic was established to provide comprehensive medical care for children with chronic, complex medical problems due to inherited disorders.



Margaret F. Costella, Vice-President, Legal Services, and Deputy General Counsel, Lancaster General

TOPIC: Ethics in Healthcare

Jackie Hagy, RN, CNOR, Clinical Supervisor for Urology and Gynecology, Lancaster General

TOPIC: da Vinci Surgical System

Please check our website for updates or more information: www.pa-ahdi.org



REGISTRATION FORM

PA-AHDI 21st Annual Meeting & Educational Conference, October 16-18, 2009
A "Quilting Bee" of Knowledge

PLEASE TYPE OR PRINT CLEARLY

Early Registration Deadline: September 16, 2009

Name: _____

Address: _____ **City:** _____ **State:** _____

Zip Code: _____ **E-mail address:** _____ **Contact Number:** _____

CMT _____ **RMT** _____ **AHDI-F** _____ **Other credential** _____

AHDI # _____ **AHIMA/PHIMA Member** _____

Component Association Affiliation: _____ **Office Held:** _____

Please indicate if you have any special needs: _____

- Check here if you are a first-time attendee
- Check here if you DO NOT wish your name to be on the list of registrants made available to our annual meeting vendors for advertising purposes
- We often take pictures at our meeting – check here if you would prefer your picture not being placed on our web site as an attendee of our event

Registration Fees	AHDI/AHIMA Member	Prospective Member	Student AHDI Member
Annual Meeting Package – 10/16-10/18 Includes all educational sessions, Friday night refreshments, Saturday breaks and lunch, unlimited access to vendors, Sunday morning refreshments	<input type="checkbox"/> \$85 (Early Bird) <input type="checkbox"/> \$100 (Regular) <input type="checkbox"/> \$110 (Late/At door)	<input type="checkbox"/> \$100 (Early Bird) <input type="checkbox"/> \$115 (Regular) <input type="checkbox"/> \$125 (Late/At door)	<input type="checkbox"/> \$60 (Early Bird) <input type="checkbox"/> \$75 (Regular) <input type="checkbox"/> \$85 (Late/At door)
Friday – 10/16 only Educational sessions and refreshments only (6 p.m. to 9 p.m.)	<input type="checkbox"/> \$35 (Early Bird) <input type="checkbox"/> \$40 (Regular) <input type="checkbox"/> \$45 (Late/At door)	<input type="checkbox"/> \$40 (Early Bird) <input type="checkbox"/> \$45 (Regular) <input type="checkbox"/> \$50 (Late/At door)	<input type="checkbox"/> \$30 (Early Bird) <input type="checkbox"/> \$35 (Regular) <input type="checkbox"/> \$40 (Late/At door)

Saturday – 10/17 only Educational sessions, breaks and lunch, and unlimited access to vendors only (7:30 a.m. to 4:30 p.m.)	<input type="checkbox"/> \$60 (Early Bird) <input type="checkbox"/> \$70 (Regular) <input type="checkbox"/> \$80 (Late/At door)	<input type="checkbox"/> \$70 (Early Bird) <input type="checkbox"/> \$80 (Regular) <input type="checkbox"/> \$90 (Late/At door)	<input type="checkbox"/> \$50 (Early Bird) <input type="checkbox"/> \$60 (Regular) <input type="checkbox"/> \$70 (Late/At door)
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Make check payable to “PA-AHDI” and send with this form to:

Mary Sanders, CMT, AHDI-F, PA-AHDI Treasurer
167 Wagon Wheel Lane
Mifflintown, PA 17059

E-mail: mtsinpa@yahoo.com

Email confirmation will be sent upon receipt of Early Bird and Regular registrations

REGISTRATION DEADLINES

Early Bird Registration: Forms must be postmarked **no later than September 16, 2009.**

Regular Registration: Forms must be postmarked **no later than October 9, 2009.**

Late/At Door: Forms postmarked **after October 15, 2009** will be at late/at door prices

CANCELLATION POLICY

Request for refunds must be made in writing. If a request is **postmarked prior to October 1, 2009**, 80% of the registration fee will be refunded. If request is **postmarked after October 1, 2009, but prior to October 16, 2009**, the registration fee will be applied to the 2010 annual meeting fee. No refund will be given.

SPEAKERS

- **Dr. Daniel Weber – Jewish Genetic Diseases: A prenatal prospective**
- **Dr. Lawrence Levitt, neurologist and Co-Author of "The Man with the Iron Tattoo: What Our Patients Have Taught Us About Love, Faith & Healing"**
 - **Dr. Nicholas Rider – Maple Syrup Urine Disease**
 - **Jackie Hagy, RN, CNOR – da Vinci Surgical System**
 - **Margaret F. Costella – Ethics in Healthcare**

NOTE: Speakers are subject to change

HOTEL RESERVATIONS

Lancaster Marriott at Penn Square
25 South Queen Street
Lancaster, PA 17603
Phone: 1-717-239-1600

Phone Reservations: 888-236-2427

Online Reservations: www.lancastermarriott.com

Group code: PHDPHDA

Cut Off Date: September 24, 2009

Additional meal prices for guests of attendees will be as follows:

Friday Night Break: \$10

Breakfast/Saturday breaks: \$25

Lunch buffet: \$25

CONTACT INFORMATION

For additional information, contact on-site coordinator, Kathy Lengel at kmlengel@lancastergeneral.org or Patty Barrett, CMT, AHDI-F at pattybarrett2003@yahoo.com.

Articles Needed!

We are looking for articles and items to put into our next Heartbeat of SVC newsletter which is due to come out in November of 2009. We will have a deadline of October 24th for submissions. Please send them to mtkevena@yahoo.com.

SVC-AHDI NEWSLETTER DISCLAIMER

Our newsletter, *Heartbeat of SVC*, is published under guidelines of AHDI. It is distributed 4 times per year, during the months of February, May, August and November. The newsletter is distributed to SVC members and is also distributed free via E-mail to nonmembers upon request. To be added to or removed from the subscription list, please contact the newsletter editor. Nonmembers of SVC-AHDI may request a print subscription to our newsletter for \$15/year. Contact the editor for details. View our newsletter electronically at our Web site: <http://www.pa-ahdi.org/svchome.html>

SVC welcomes articles from both members and nonmembers. To contribute an article to the newsletter, forward it to mtkevena@yahoo.com. All articles are subject to approval of the newsletter editor and SVC President. Articles in this newsletter are reprinted with the permission of the author. Articles from this newsletter cannot be reproduced elsewhere without the consent of the author and the newsletter editor. To receive permission to reprint any article, please contact the newsletter editor or the author directly. The opinions reflected in this publication are those of the authors and may not reflect the position of AHDI or this component.

Advertising Rates:

Classified Ads (approximately 3-5 lines) – FREE for SVC-AHDI members and \$5 per insertion for non-chapter members

Business Cards - \$10 per insertion or \$50 per year (4 insertions)

1/4-Page Ads - \$20 per insertion or \$100 per year (4 insertions)

1/2-Page Ads - \$30 per insertion or \$150 per year (4 insertions)

Full Page Ads - \$50 per insertion or \$250 per year (4 insertions)

All advertising must be relevant to the transcription industry and is subject to the approval of the newsletter editor and chapter President. Questions regarding advertising may be directed to mtkevena@yahoo.com.

Deadline for submissions of articles for the November 2009 issue: October 24, 2009!



SVC MISSION STATEMENT

Susquehanna Valley Chapter of the Association for Healthcare Documentation Integrity (AHDI), under the guidance of the Pennsylvania Association for Healthcare Documentation Integrity and AHDI, enables and empowers Healthcare Documentation Specialists to pursue professional development and certification; connects members through networking; and promotes awareness of the profession through reciprocal education and relationships within our respective communities.